

**From:** jtownsley@catalog.com  
**To:** JenChambers007@yahoo.com; jtownsley@catalog.com  
**Date:** Friday, September 1, 2006 5:05:48 PM  
**Subject:** Response to Ticket CR302142

As of right now, there are no complaints logged about your website. The only ways that your site would be in jeopardy of being taken down are if it went against our Term of Service found here <http://www.webhero.com/tos.php> , was in a copyright dispute (would be down until the dispute is resolved), was found to be paid for through fraudulent means, or was behind on payments. Personal disputes that do not fit the mentioned ways to have a site taken down are logged, but ignored.

Thank you for contacting support. Your ticket number: CR302142 has been updated. To see the notes of the ticket please log in at <http://secure.webhero.com>, click the "Support" tab, and select the "View Tickets" option.

Was I helpful? Please let my manager know by filling out a very brief survey:  
<http://www.catalog.com/survey.php?r=jtownsley&t=CR302142>

Thank you,  
JR Townsley  
Customer Care Associate  
Catalog.com, Inc.  
<http://www.catalog.com>